

Milborne St Andrew First School

Code of Conduct Parents/Carers and Visitors

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Milborne St Andrew School

Parent Code of Conduct Policy

Educating children is a process that involves partnership between parents, class teachers and the school community. At **Milborne St Andrew School** we are very fortunate to have a supportive and friendly parent body working in partnership with the School. As a partnership, our parents will understand the importance of a good working relationship to equip children with the necessary skills for adulthood.

The purpose of this policy is to provide a reminder to all parents, carers and visitors to our school about expected conduct. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding.

We trust that parents and carers will assist our School with the implementation of this policy and we thank you for your continuing support of the School.

Guidance

We expect parents, carers and visitors to:

- Respect and follow the caring ethos of our school
- Approach the school to help resolve any issues of concern. The first point of contact will usually be with their child's teacher.
- Understand that both teachers and parents need to work together for the benefit of their children.
- Demonstrate that **all** members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Seek to clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue.
- Correct own child's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour.
- Avoid using staff as threats to admonish children's behaviour.
- Refrain from mentioning staff names on social media without express permission.

Any concerns you may have about the school must be made through the appropriate channels by speaking, initially, to the class teacher, or the Head

teacher so they can be dealt with fairly, appropriately and effectively for all concerned. Please see our complaints policy (available on the school website) for further details on making a complaint.

In order to support a peaceful and safe school environment, the school cannot tolerate parents, carers and visitors:

- Using loud and/or offensive language or displaying temper on the school premises.
- Making disparaging or libellous comments about any member of the school's staff.
- Physically intimidating pupils, staff or governors by any means.
- Making defamatory, offensive or derogatory comments regarding the school or any member of school staff/ pupils or parents at the school on any social media (See Appendix 1).
- Exhibiting disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school grounds including at team matches.
- Threatening actual harm to a member of school staff, governor, visitor, fellow parent/carers or pupil regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying school property.
- Writing abusive or threatening e-mails or text/voicemail/phone messages or other written communication.
- Exhibiting physical aggression towards another adult or child. This includes physical punishment against your own child on school premises.
- Undertaking offensive communication, coercion of others, or making negative comments in front of children.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).

The above list is not exhaustive.

Should **any** of the above behaviour or behaviour occur which the School

reasonably considers to be detrimental to the good management and running of the School the School will take any necessary action which may include contacting the appropriate authorities and if necessary, banning the offending adult from entering the school premises.

School Premises

School premises are private property. Parents have an implied licence (i.e. permission) to enter the school premises. However, in case of abuse or threats to staff or pupils or other parents, the school has the legal right to bar parents from entering the school premises.

Where a parent is barred from the school premises they still have a duty to ensure that their child receives an education during the compulsory school years.

It is also an offence under section 547 of the Education Act 1997 for any person (including a parent) to cause a nuisance or disturbance on school premises. A person guilty of the Section 547 offence is liable to a fine of £500 and a criminal conviction. In addition, the police may be called to assist in removing the person concerned.

REVIEW

The School will review as appropriate, and at least every three years.

Agreed by Governors _____

Appendix 1

Inappropriate use of Social Network Site

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases other parents/pupils. The Governors of Milborne St Andrew School considers the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking initially to the class teacher, or the Headteacher so they can be dealt with fairly, appropriately and effectively for all concerned.

In the event that any pupil or parent/carer of a child/ren being educated at Milborne St Andrew School is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The School will also expect that any parent/carer or pupil removes such comments immediately.

In serious cases the School will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly is the issue of cyber bullying and the use by one child or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying.

We expect that parents and carers to make all persons responsible for collecting children aware of this policy.